



STUDENT  
SATISFACTION INDEX  
2019

# Birla Balika Vidyapeeth

Pilani



FINAL RATING



facilitated by

**GREAT  
PLACE  
TO  
STUDY**

## REPORT SUMMARY

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**Great Place to Study** had surveyed students, parents and teachers about their satisfaction with their school experiences at Birla Balika Vidyapeeth. The survey responses are measured on the Five point Likert scale, **Demographic Questions** and **Open-ended questions**.

Each question is rated on the basis of a weighted average in the range of 1 to 5; 1 being the least and 5 being the highest. The final rating is then given in the range of 1 to 5. The school has to score 3 stars and above to qualify for the certification. Birla Balika Vidyapeeth has scored **5 stars**.

### Students Report Summary

- ❑ The survey was sent to students. A total of **637** surveys were returned. Results represent the opinions of students who chose to answer the question and return the survey.
- ❑ Students rating in the KPI's that the survey asked students' experiences in **Learning Experience** 4.70, **Life on Campus** 4.83, **Infrastructure** 4.97, **Extra-Curricular Activities** 4.81, and **Happiness Quotient** 4.84.
- ❑ **Overall students' educational experiences** at Birla Balika Vidyapeeth can be expressed by the following items:
  - About 98% of the students strongly believe that Birla Balika Vidyapeeth is a "Great Place to Study".
  - About 98% of the students would be more inclined to join the school alumni programme after they graduate.
  - About 75% of the students reported that they would strongly recommend Birla Balika Vidyapeeth to friends or family.
- ❑ The student's survey was conducted on a scale of 1 to 5; 1 being the least and 5 being the highest.
  - The top 5 items ranked by students (mean value greater than or equal to 4.98) were:
    - Would you say theory classes and practical sessions are well-balanced?
    - Drinking Water - Support Staff.
    - Laboratories - Maintenance of Equipment / Facility.
    - IT Facilities - Support Staff.
    - Laboratories - Overall Happiness.
  - The bottom 5 items ranked by students (mean value lies between 2.68 and 4.05) were:
    - How often are you allowed to visit nearby markets, or places outside your school campus.
    - Would you want more of them? (such as group activities, games, quizzes, etc.).
    - Some might want more assessments. Do you agree with them?
    - Would you like more internet time for homework, research or projects you are passionate about?
    - How often do you have assessments? (written tests / quizzes / worksheets / etc.).
- ❑ **Sunita Singh** and **Ruchi** are the best teachers from the perspective of the student's majority vote.
- ❑ Majority of the students from Birla Balika Vidyapeeth want to become **Doctors, Engineers, Pilot** and **IAS Officers** in future.
- ❑ The majority of the students have satisfied with the quality and maintenance of washrooms.

## Parents Report Summary

### **Overall Parent's Satisfaction Rating - 4.58**

- ❑ The parent's survey was conducted on a scale of 1 to 5; 1 being the least and 5 being the highest.
  - The top 3 items ranked by parents (mean value greater than or equal to 4.79) were:
    - How safe are the children while commuting to and from the school?
    - Safety of the children within the campus? - Availability of Equipment / Infrastructure.
    - Greenery within the campus - Availability of Equipment / Infrastructure.
  - The bottom 3 items ranked by parents (mean value lies between 3.32 and 4.38) were:
    - How frequently do you receive communication from the school?
    - Does the school encourage parent participation in the school? (as volunteers, to offer career guidance, help in teaching specialized skills, etc.).
    - Would you want more communication from the school?
- ❑ The majority of the parents want to see more activity in school in the following areas –
  - **Sports,**
  - **Swimming**
- ❑ The parents want to bring on the school notice board –
  - **Hostel** (1. Lack of facilities in waiting room of hostel such as water, toilet & refreshments, 2. Things get often stolen in the hostel and no action taken, 3. Telephone connectivity with the child in the hostel).
  - **Sports** (1. Coaches for sports, 2. Needs more sports activity)

## Teachers Report Summary

### **Overall Teacher's Satisfaction Rating - 4.81.**

- ❑ The teacher's survey was conducted on a scale of 1 to 5; 1 being the least and 5 being the highest.
  - The top 3 items ranked by teachers (mean value greater than or equal to 4.96) were:
    - How much freedom do you enjoy to employ teaching methodologies of your choice?
    - How safe do you consider your campus?
    - Are you provided new-age teaching aids to facilitate better teaching-learning?
  - The bottom 3 items ranked by teachers (mean value lies between 4.10 and 4.66) were:
    - How satisfied are you with the facilities and infrastructures provided for the students? (desks, chairs, lockers, books, stationery, cafeteria, transport, labs, library, etc.).
    - Do you enjoy a designated personal space in the institution to work productively?
    - Is your remuneration on par with the current industry standards?
- ❑ Area of Improvement for teachers –
  - **Staff** (*Such as AC in staffroom*),
  - **Books.**
- ❑ Reasons for job change –
  - **Family** (*Such as Family reasons*).
  - **Applicable** (*Such as not applicable*).